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9-22-03
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Attorney Docket No. 042390.P9943

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)

James S. Chapple et al.)

Examiner: Niketa I. Patel

Application No. 09/848,998)

Art Unit: 2182

Filed: May 4, 2001)

For: METHOD AND APPARATUS)
FOR GATHERING)
QUEUE PERFORMANCE DATA)

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Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

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| By: <u>Anne Collette</u> Anne Collette | Date: <u>September 3, 2003</u> |

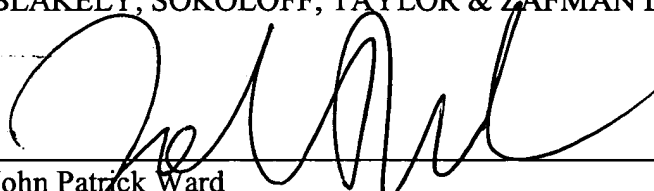
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Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: September 3, 2003



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